

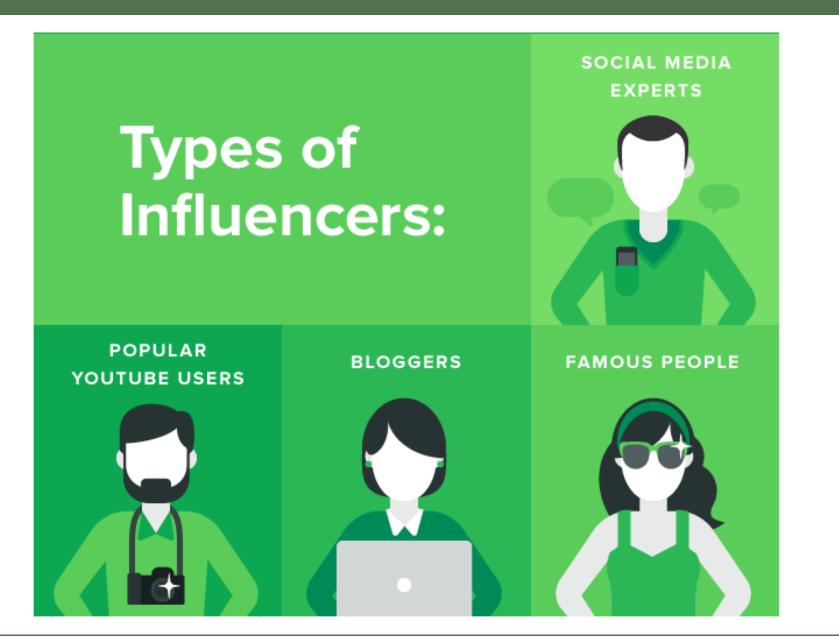
Influencers, Ambassadors, and Advocates, Oh My! @Terral.Fletcher



FletcherConsulting.com/ISPA

Influencer

- Affects purchase decisions of others because of authority, knowledge, position or relationship with their audience.
- Has a following in a niche, in which they actively engage.
- Not simply marketing tools but are social relationship assets with which brands can collaborate to achieve their marketing objectives.



Brand Ambassador

•(Or celebrity spokesman) is a person employed by an organization or company to promote its products or services.

They are meant to embody the corporate identity in appearance, demeanor, values and ethics.

Brand Advocate

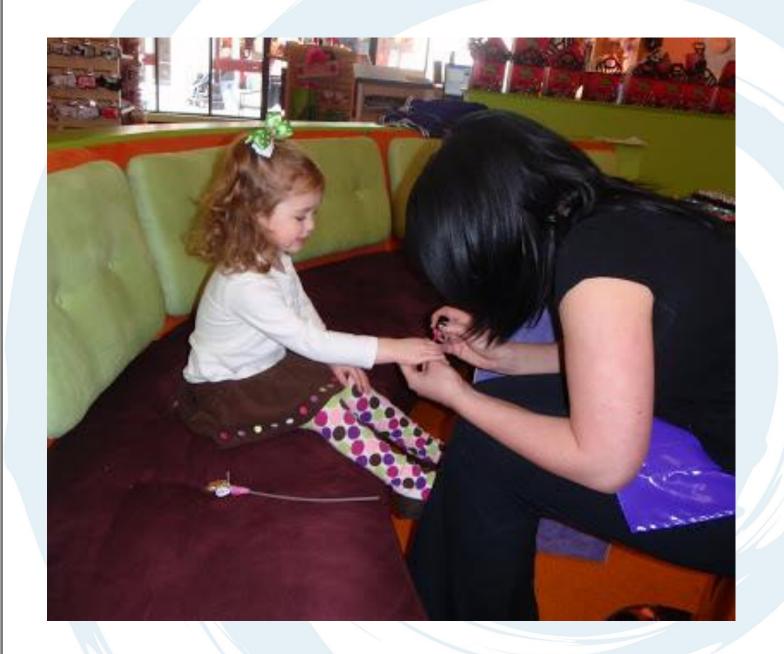
 Person or customer who talks favorably about a brand or product, and then passes on positive wordof-mouth (WOM) messages.

What is Your Reputation?

Review sites

Social following

Who is Your Ideal Client?





Who Has Access to Them?



Buzzsum@ ^{Pro}	😐 Content Research	📽 Influencers 🌲 Content Alerts	0 L -
Most Shared Trending Now	Content Analysis	Domain Comparison Top Authors	
Filter by Date:	big data		Q Search! 🕰 Export + Create Alert

Find Influencers

buzzsumo.com
socialbakers.com
sproutsocial.com



Leverage Influencers

 Know more
 Get closer
 Emotionally connect

Like their stuff

Send a meaningful message about their content

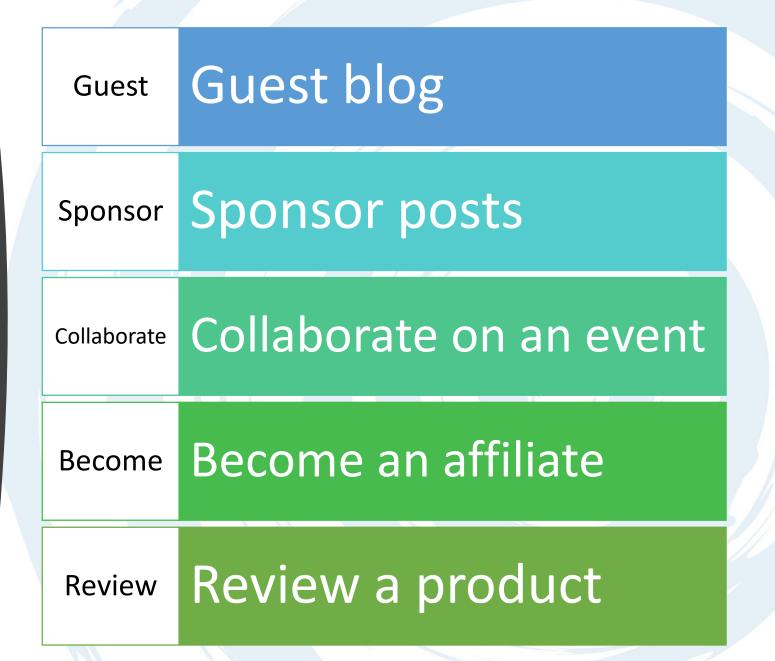
Search Ask them to join groups (join theirs)

Let them know how you found them (be honest)

(Ask for a moment of their time (**show** you value their time)

Reach Out

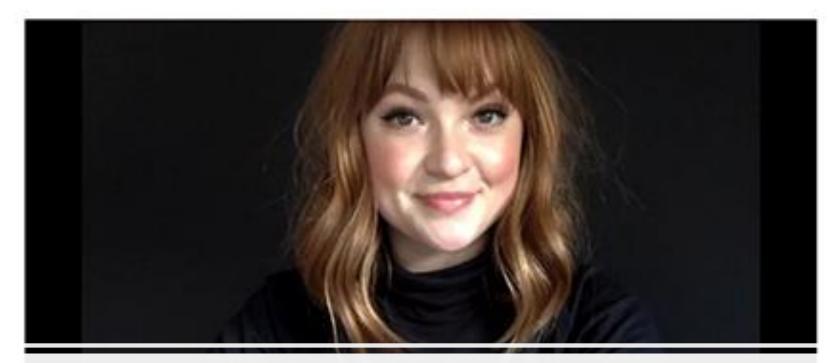
Ask an Influencer to...





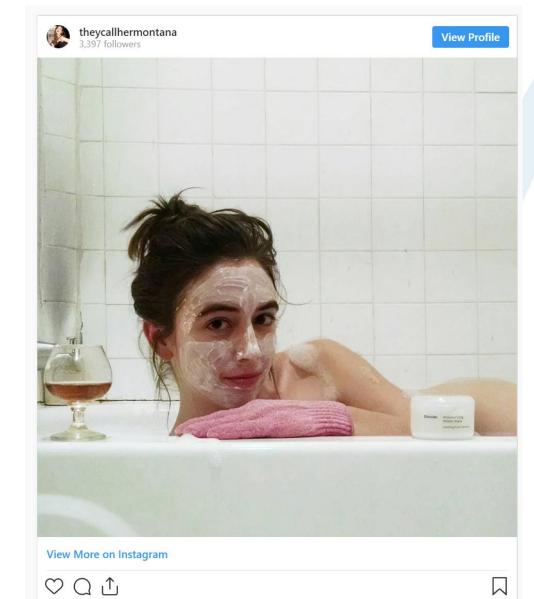
You can usually find me with my nose in a book or a mask on my face. I'm really excited to share with you my love of skincare. so take a peek below to find out more!

Shop my favorite products below, plus get 20% off your first order and free shipping on any order over \$30.



What an Influencer Post Looks Like

HD X



199 likes theycallhermontana

Snowed in with @glossier. #glossier #maskforce #glossierpink #masking #randr #bubblebath #glossiergal #moisturizingmoonmask #brandy

view all 7 comments

caro_mills Madonna Inn





View More on Instagram

♥ Q ↓
 71 likes
 caro_mills

Sunday spa day vibes with @glossier #megagreengalaxypack masks at the #madonnainn @ . * * #latergram #sundayvibes #ladiesweekend #maskforce

view all comments

 \Box

Get Started!

Participate	Promote	Try	Involve
Participate in the right conversations • Hashtags • Groups	Promote your culture	Try niche networks	Involve every employee

Citations/Resources

- Flex Your Communication by Terra L. Fletcher
- <u>https://influencermarketinghub.com/what-is-an-influencer/</u>
- <u>https://recruiterbox.com/business-guides/recruiting-and-hiring/use-social-media-recruit-hire</u>
- <u>https://sproutsocial.com/insights/social-media-influencers/</u>
- <u>https://blog.hubspot.com/marketing/examples-of-influencer-marketing-campaigns</u>
- <u>https://qz.com/847460/glossier-girls-emily-weiss-on-how-glossiers-customers-became-its-most-powerful-sales-force/</u>

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